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INTEGRATED MANAGEMENT SYSTEMS

Based on ISO 9001, ISO 45001, ISO14001, &ISO18788

STATEMENT OF CONFORMANCE



CIRCULATION

Copy No.	Copy Holder
1.	Head Of Risk & Compliance
2.	Chief Operating Officer
3.	Group Chief Executive Officer



AMENDMENT SHEET

Issue/ Revision Number	Subject of amendments	Reviewed by		Authorized by		Date
		Name	Sign	Name	Sign	
May 2024/ 00	Initial issue	-	-	-	-	May 2024
Sep 2025/001	Incorporation of ISO 18788					Sep 2025



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OUR VISION

Our vision is to become the leading protection and security service provider in Kenya & Eastern Africa. We aspire to set the industry standard for excellence, innovation, and reliability, delivering unparalleled security solutions to our clients across the region.

As the preferred choice for protection and security services, we aim to be recognized for our unwavering commitment to customer satisfaction, our uncompromising adherence to the highest professional and ethical standards, and our ability to consistently exceed expectations.

OUR MISSION

Our mission is to become the preferred supplier of domestic, corporate, and banking security and protection solutions in Kenya. We are committed to achieving this objective by continuously investing in and developing our resources, including our people, processes, and technology.

We recognize that the security landscape is ever-evolving, and our customers' needs are diverse and dynamic. Therefore, we strive to stay at the forefront of the industry by constantly enhancing our capabilities and adapting to emerging trends and challenges.

OUR CORE VALUES

❖ Focus

We prioritize our clients' security needs by creating tailor-made security solutions to ensure that their assets and personnel are protected. We are dedicated to providing unparalleled security services that meet and exceed our client's expectations.

❖ Accountability

We believe in taking responsibility for our actions, decisions, and results. Therefore, operating with transparency, honesty, and integrity in all our interactions with our clients, employees, and stakeholders. Our commitment to accountability ensures that our clients can trust us to always act in their best interests.

❖ Reliability

We are committed to delivering reliable security services to our clients. Our experienced and trained security personnel are equipped with the latest technology and techniques to provide comprehensive security solutions that meet and exceed our client's expectations.

❖ Growth

We are committed to growing our business by continually improving our security services and expanding our reach. We embrace innovation and adapt to new challenges to achieve our mission and stay ahead of our competitors.

❖ Organized

We are a well-organized security company that utilizes a structured approach to manage our clients' security needs. We ensure that our personnel, technology, and processes are coordinated and aligned to deliver the best possible security services to our clients.



STATEMENT OF CONFORMANCE

Wells Fargo Limited affirms its full commitment to establish, implement, maintain, and continually improve a Security Operations Management System (SOMS) in strict conformity with ISO 18788:2015, the International Code of Conduct for Private Security Service Providers Association (ICoCA) principles, and all applicable national and international legal, regulatory, and contractual obligations.

The organization commits to conducting all security operations with integrity, professionalism, accountability, and respect for human rights, ensuring that all activities uphold the principles of legality, proportionality, necessity, and ethical conduct. Wells Fargo Limited aligns its operations with international humanitarian law, the UN Guiding Principles on Business and Human Rights, and relevant labour, environmental, and social governance frameworks.

Wells Fargo Limited undertakes systematic identification, assessment, and management of security risks, ensuring implementation of appropriate risk control measures to prevent harm to people, property, communities, and the environment. The organization guarantees preparedness through effective emergency response, incident management, and crisis handling mechanisms.

The company commits to preventing adverse impacts resulting from its operations, including abuse of authority, discrimination, excessive use of force, intimidation, or violations of human rights. All personnel operate under clear use-of-force rules, codes of conduct, and operational procedures, supported by regular training and competence development.

Top management assumes full responsibility for the effectiveness of the SOMS, ensuring provision of adequate resources, competent personnel, defined roles and responsibilities, and continuous oversight. Performance is monitored through internal audits, KPIs, incident analysis, and management reviews to drive continual improvement.

Wells Fargo Limited guarantees transparent communication and engagement with clients, employees, regulators, communities, and other stakeholders, including accessible mechanisms for complaints, reporting, and feedback.

This Statement is communicated to all relevant parties, reviewed periodically, and remains a formal declaration of the organization's commitment to responsible, lawful, and ethical security service delivery.

Approved by:

Chief Executive Officer / Managing Director
Wells Fargo Limited

Date: 22.11.2025

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